How to support newcomers working in Cafe Europe

HAND GUIDE FOR YOUTH WORKERS: Introduction

Cafe Europe

Co-funded by the European Union

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Project (2020-1-NL02-KA205-002961)

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Introduction

Welcome to Cafe Europe Hand Guide for Youth Workers/Volunteers!

Cafe Europe has the goal to build a strong, fertile social and business growing ground for youth. It will provide social inclusiveness, help refugees and migrants to build a stable network, help them enter the market, and solve social problems related to the migration of youth.

We are a meeting place for social and commercial activity for every young person. From youth migrants and refugees to native youngsters, they are all welcome to develop their social skills, learn more about foreign cultures, expand their network and gain working experience. The cafe serves as a place to gain work experience, but also to provide a space to sell, for instance, second-hand clothing, crafts or paintings. This brings youngsters the opportunity to build their own portfolio and CV to reach up to employment in other areas.

Newcomers will be encouraged to take up projects together with native youngsters, like organising an event or work together on a business plan. Besides the business side of the meeting place, the cafe will focus on integration, learning the local language and customs, preparing the youth for education or work. A strong focus will lie on what the youth can do, instead of what they can't.

Young refugees and migrants need to have a place where they can develop themselves because statistically speaking, a large part of refugees and migrants never reach the line of becoming financially independent. Many of them remain dependent on the benefits of the government for their entire life. It is a shame that this is not the reality in Europe yet but Cafe Europe wants to give the same opportunities to migrants and refugees that the native European people have. The same opportunities for everybody to become financially independent and to make the most of their own lives. This will give them a much stronger position in society and to find their own network that they can build on further.

About this Hand Guide

Youth workers have an important role in building relationships with young people and stimulate them to learn in their everyday life and support them to develop skills and competences to interact positively with people from different cultural backgrounds.

This Hand Guide is developed to provide in-depth resources for youth workers to support young refugees and native youngsters to establish a multicultural Cafe Europe setting in the partner countries. The main aim is to strengthen and develop youth workers' skills and competences and help them gain knowledge on different practical tools, methods and techniques to support and prepare native and refugee youth to set up and work in the Cafe Europes that are to be set up in the partner countries initially, and hopefully, in more European countries afterwards.

The Hand Guide was co-produced by 6 organisations from the Netherlands, Turkey, Greece and Czech Republic within the framework of the project "Cafe Europe" –2020-1-NL02-KA205-002961 funded by the European Erasmus + Programme under Key action 2 Strategic Partnership for Youth.

The partners would like to thank everyone who contributed to the development of this output with their ideas, questions and reflections.

Who is this Hand Guide for?

This Hand Guide is intended to assist:
- youth workers and volunteers in their work with youth including young refugees and migrants
- youth organisations working with young refugees, so that they can participate in or initiate programmes or projects to support youth participation and inclusiveness
- organisations working with any youth population

This Hand Guide leads youth workers and other practitioners working directly with young people step by step through the issues linked with supporting a diverse group of youth setting up and working in Cafe Europe, a multicultural meeting space.

How to use this Hand Guide?

We expect that the Hand Guide will be useful by offering:

- Ideas, examples, sources of information, practical techniques, tips and suggestions which youth workers can put into use in their work with multicultural groups.
- Activities, videos, suggestions for games and tools that can help youth workers in their work with youngsters.
- Supplementary material related to the topics of some chapters in the annexes.
- Questions to aid critical reflection and help you think about the best way to apply these ideas in your context and with the young people you work with.
- More resources including more tools available on the suggested web-sites in sources & suggested links at the end of the Hand Guide.

Although readers are invited to read the whole Guide to get the most out of it, you can also read chapters separately according to your needs!

What is inside the Guide?

The Hand Guide consists of 8 booklets, of which this is the first. This one is meant as an introduction to the rest of the guides.

Booklet 2, '' Reaching the Target group", tackles how to engage youth in the Cafe Europe project and motivate stakeholders to reach youth.

Booklet 3, '' Soft Skills for Youth workers and Volunteers", includes several soft skills for youth workers and volunteers and the methods they can use to develop them.

Booklet 4, ''Intercultural competence: Cultural Sensitivity", introduces several perspectives on culture and identity. It also leads readers through the stages of development of intercultural sensitivity and analyzises stereotypes.

Booklet 5, "Tools for Mentoring", tackles mentoring, its definition, how it can benefit youngsters (mentees) and mentors and how it can be used to inspire and support youngsters in reaching their goals in Cafe Europe, school, work and life.

Booklet 6, ''Tools for Entrepreneurial Activities for Youth", identifies the nine components of the business model canvas and defines your business model.

Booklet 7, ''Impact", aims to equip the participants with a toolkit to measure their own individual growth throughout the project. It offers specific qualitative and quantitative methods, instead of theoretical models, in order to streamline impact assessment and facilitate reflection.

Booklet 8, ''Facilitating the involvement of external expertise", is designed with the aim to provide youth workers with practical tools to facilitate the involvement of external expertise.

We hope that youth workers' knowledge on how to support young refugees and local youth working together in Cafe Europe, an inclusive meeting space, will be enriched after reading this Hand Guide and that it will become a useful resource in their work with young people. Equally, we hope it could be a source of inspiration for organisations to take action in social inclusion of migrant youth, whether through new initiatives or advocacy campaigns.

Other avaliable Cafe Europe resources:
Check out the Cafe Europe website at https://cafe-europe.net for other Cafe Europe resources ''How to set up a Cafe Europe" (Hand Guide for youth workers) and ''How to get the most of my Cafe Europe experience?" (Training curriculum for Youth).

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